Direct to Watch

G7

Compatibility and Smart Devices

It is important to note that

Smart devices are sold separately. For a list of compatible smart devices, please visit www.dexcom.com/compatibility.

Compatible smartphone is required to pair a new Dexcom G7 sensor with an Apple Watch. Dexcom G7 yous must continuously have your smartphone within 10 meters to utilize the Share/Follow features. Apple Watch connectivity does not provide Share/Follow.
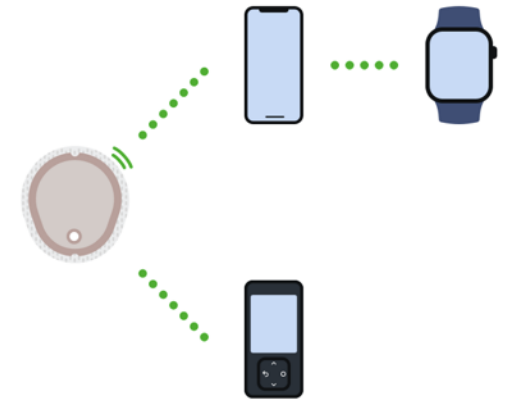
Smartwatch Options
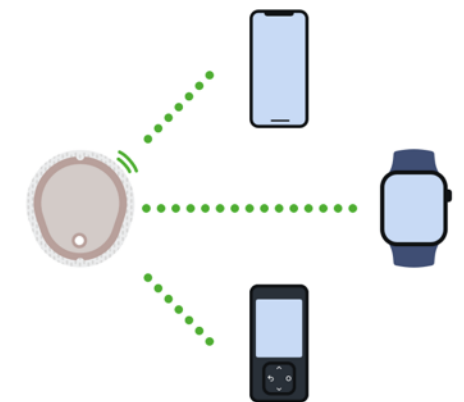
There are two ways for a you to set up a smartwatch:

- **Standard Smartwatch mode:** The smartwatch copies information from the phone, not from the sensor. You must keep your phone nearby. [†]
- **Direct to Watch mode (Apple Watch only):** The smartwatch gets information from the sensor, just like the phone. You can leave your phone behind if you want. [*] [†]

Depending on the smartwatch, you may be able to set up Direct to Watch mode, Standard Smartwatch mode, either, or neither. To see which smartwatches are supported, go to dexcom.com/compatibility.

These slides will cover the Direct to Watch.

Standard Smartwatch

Direct to Watch

[†] Smart devices are sold separately. For a list of compatible smart devices, please visit www.dexcom.com/compatibility.
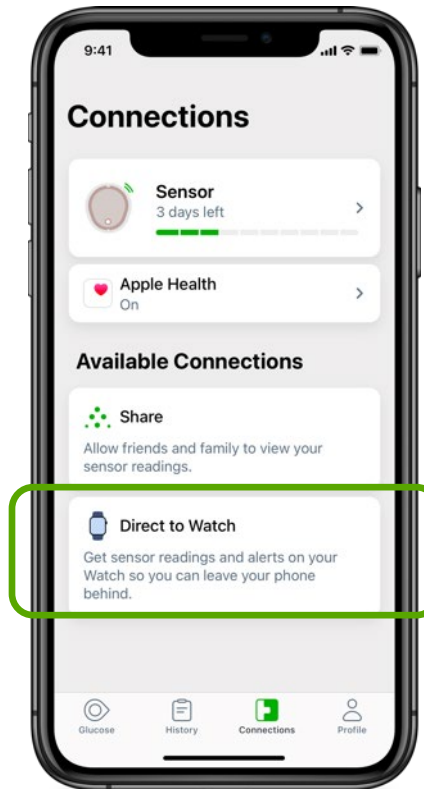[*] Compatible smartphone is required to pair a new Dexcom G7 sensor with an Apple Watch. Dexcom G7 yous must continuously have your smartphone within 20 feet / 6 meters to utilize the Share/Follow features. Apple Watch is not capable of Share/Follow.

Direct to Watch Activation

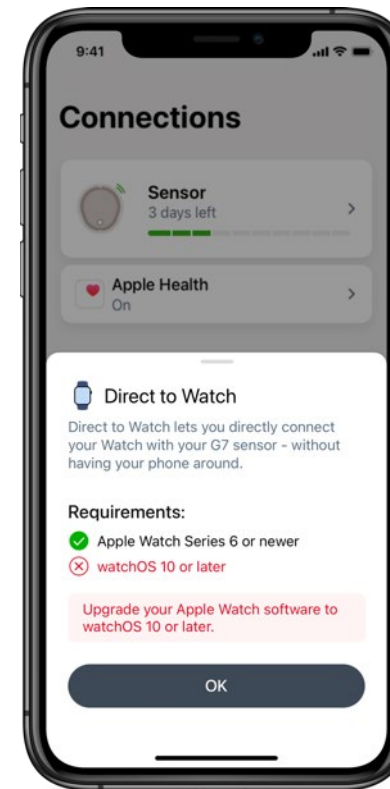In the Dexcom G7 phone app, go to **Connections > Direct to Watch**. Then follow the on-screen instructions.

Your smartwatch will load the app. If it doesn't, you will need to open the watch app on your phone. In the My Watch tab, go to the Available Apps list and Install.

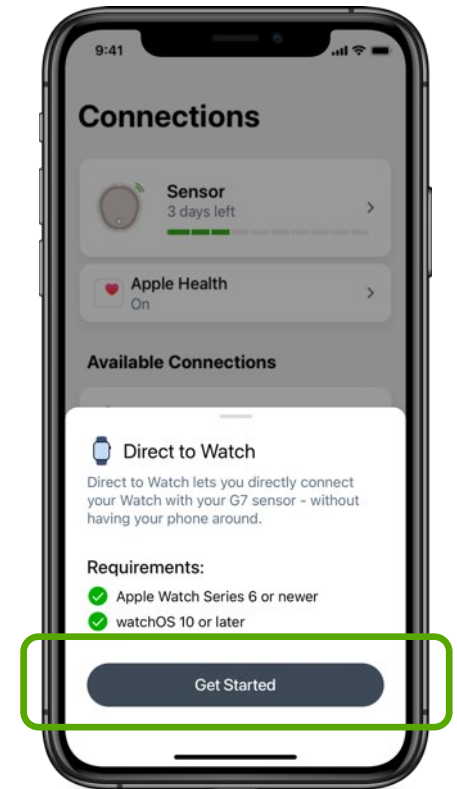You must have the right version of the Apple Watch and watch iOS.

Direct to Watch card in Connections

• Provides a brief description

• Tap for more info

Requirements check (fail)
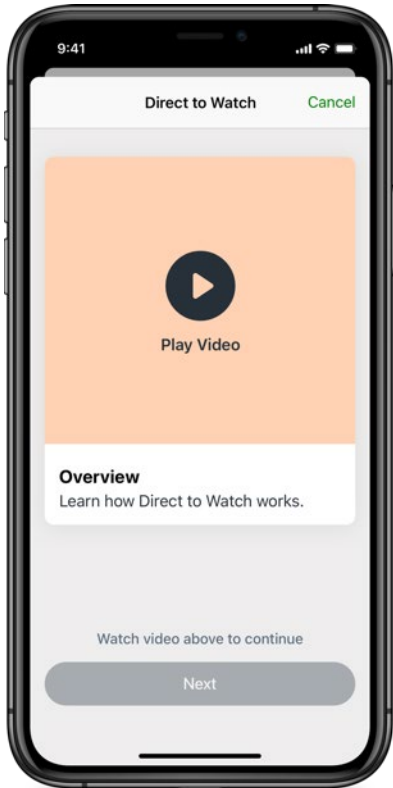
• App checks if you have the right version of the Apple Watch and watchOS.

• If the check fails, the app provides guidance on fixing the issue

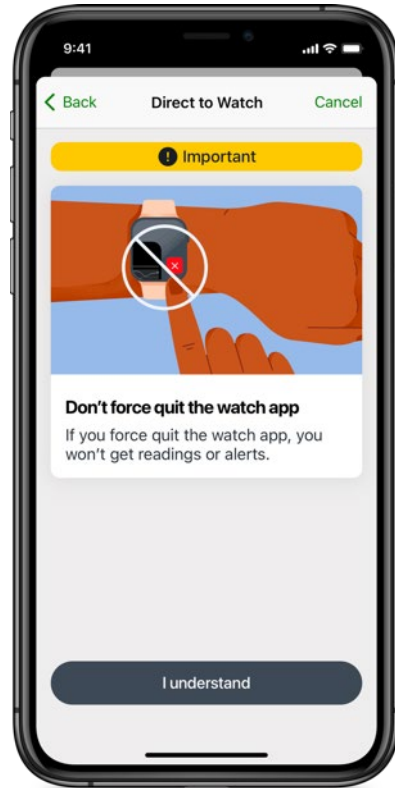
Requirements check (pass)

• Button becomes available to initiate Direct to Watch onboarding
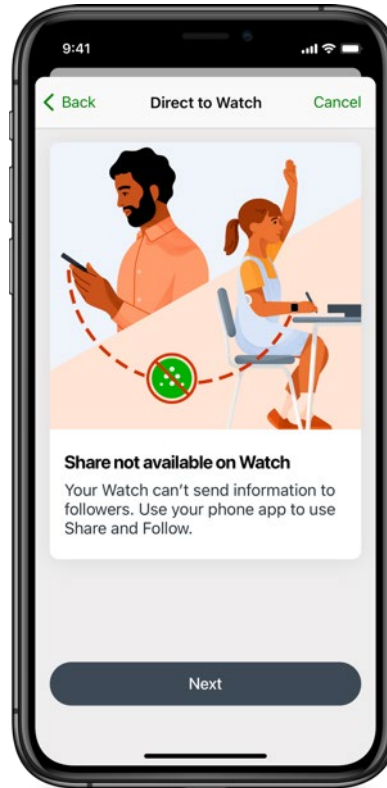
Direct to Watch Onboarding

Onboarding 1: Video
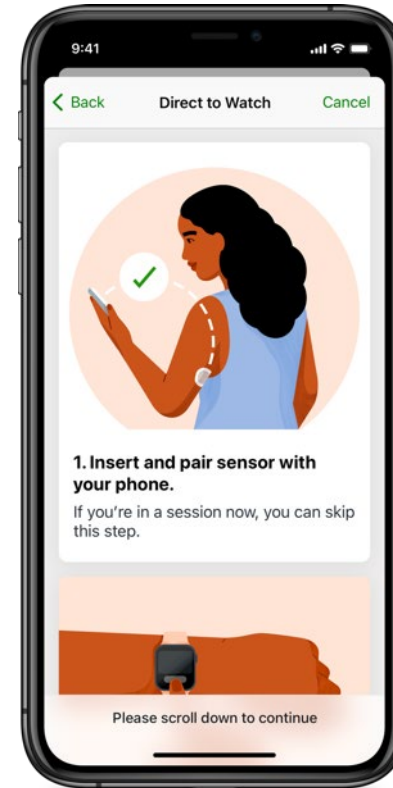
- Overview of how Direct to Watch works

Onboarding 2: Swipe kill

- Warning to keep the app running

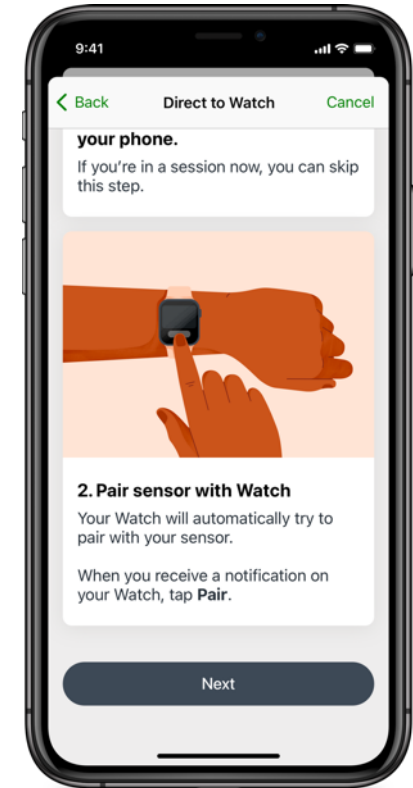**Onboarding 3: Share**

- Share will not be available from the Watch. You will need your phone nearby for Followers to see readings.

Onboarding 4: Session Transition

- Explains you must first pair your sensor with phone, then app will begin trying to pair with Watch. Can take up to five minutes to pair
- After you taps Next, Direct to Watch onboarding is complete and the feature is active

1st Pairing

Watch searching for sensor

- Sensor is in session (sensor already paired to phone)
- The Watch begins trying to pair with the sensor

Pairing prompt

- Apple requires you confirm you want to pair

Confirm 1st Pairing

- Confirmation on 1st Direct to Watch pairing

Trend graph guide

- Explains how to adjust the trend graph time range

Main app view

- Watch is paired with the sensor and getting readings from it directly

Dexcom Watch App

The Dexcom watch app shows a number, arrow, and trend graph. It shows sensor readings over the past 1, 3, or 6 hours. You can tap the graph to switch time frames.

1. Sensor Reading

2. Trend Arrow

3. Time Frame (1, 3, or 6 hours)

4. High Alert Level

5. Low Alert Level

6. Trend Graph

7. Current Sensor Reading (bigger dot on the right)

Direct to Watch Alerts

You will receive alerts and alarms, without having your phone nearby. [*][†] You can acknowledge alerts and alarms on your smartwatch.

For example, if you have your watch on and go out, but leave your phone at home, you will still receive and be able to acknowledge alerts and alarms.

Standard Smartwatch mode vs Direct to Watch

Gray Icon: Shows when Standard Smartwatch mode is set up

No Icon: Direct to Watch is on and working

Direct to Watch Off - Data from phone

- Standard Smartwatch mode view now has a gray phone icon at the top right

- Tapping on it, a message explains that you must keep your phone close to get readings and alerts

- It also makes you aware that Direct to Watch can be activated in the Connections tab on your phone

Direct to Watch# On - Data from sensor

- Direct to Watch is on and working as expected. Watch is paired to sensor. Readings and alerts coming directly from sensor.

- No phone icons show

Compatible smartphone is required to pair a new Dexcom G7 sensor with an Apple Watch. Dexcom G7 yous must continuously have your smartphone within 10 meters to utilize the Share/Follow features. Apple Watch is not capable of Share/Follow.

Data From Phone and Signal Loss

Orange Icon: Direct to Watch mode temporarily not working

Tap for troubleshooting tips

Data from phone

- Direct to Watch is on. Watch is paired to sensor, but readings and alerts coming from the phone.

- Tapping on the orange phone icon, a you will get a message explaining that Direct to Watch is temporarily not working and that you should keep your phone close to get readings and alerts.

Signal Loss

- Direct to Watch is on. Watch is paired to sensor but is in Signal Loss.

- Tapping on the Signal Loss banner, you will get a message with Watch-specific troubleshooting tips.

Session Transition

Not in session

- Direct to Watch is on
- Tap "Start New Sensor"

Phone searching for sensor

- Direct to Watch card appears on Glucose view explaining that the Watch is waiting for the phone to pair first
- Phone will get an Apple Bluetooth pairing request prompt that you must acknowledge

Phone paired, Watch searching…

- Updated text when Direct to Watch is on
- Communicates that the phone is paired with the sensor and that the Watch is trying to pair
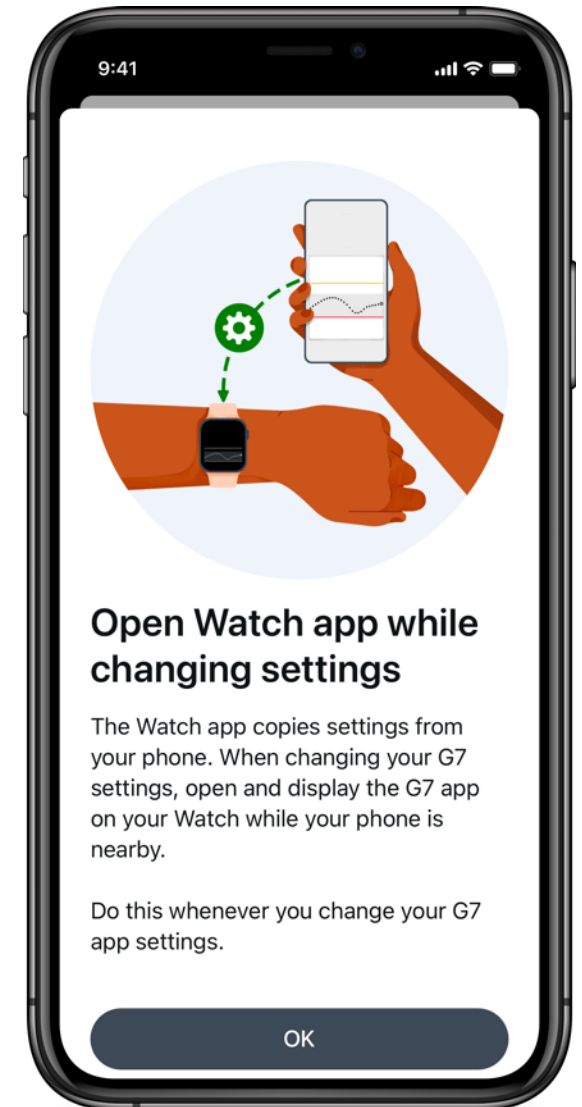- Watch begins searching for sensor

Watch paired

- Watch will get an Apple Bluetooth pairing request prompt that you must acknowledge
- Once paired, both devices will show a warmup time remaining countdown

Changing Settings

Open the watch app while changing settings: The watch app copies settings from the phone app.

Whenever you change your Dexcom G7 settings, you need to open and display the app on your watch while your phone is nearby to ensure settings are copied to the smartwatch.

Open Watch app while changing settings

The Watch app copies settings from your phone. When changing your G7 settings, open and display the G7 app on your Watch while your phone is nearby.

Do this whenever you change your G7 app settings.

OK

User Tips

Allow notifications in Focus mode: Manage your phone settings to allow Dexcom notifications.

Sensor transition: When you start a new sensor, the phone app will prompt you to pair your sensor with your smartwatch.

Switching smartwatches: Your CGM only lets you pair your sensor with one smartwatch at a time.

Watch Battery Life

When using Direct to Watch there is a potential battery life impact on your watch and charging time (see Apple documentation for more info https://www.apple.com/watch/battery/)